

**RAJIV GANDHI SUPER SPECIALITY HOSPITAL SOCIETY  
RAJIV GANDHI SUPER SPECIALITY HOSPITAL  
TAHIRPUR, DELHI-110093**

**CITIZEN CHARTER**

**CONTACT NUMBER**

|                         | <b>Telephone No.</b> | <b>E-mail</b>  | <b>Website</b>                                |
|-------------------------|----------------------|--|---|
| 1. PS to Director       | 011-65252480         | <a href="mailto:dprgssh@gmail.com">dprgssh@gmail.com</a>   | <a href="http://rgssh.in">http://rgssh.in</a> |
| 2. PA to Medical Supdt. | 011-22312244         | <a href="mailto:hoorgssh@gmail.com">hoorgssh@gmail.com</a> | <a href="http://rgssh.in">http://rgssh.in</a> |

**LOCATION ADDRESS**

**TAHIRPUR, DELHI-110093**

**BUS ROUTES NO. :** 33, 165, 205, 212, 239, 252, 261, 280, 281, 331, 335, 374, 375, 340, 971,

**POLICE STATION**

**GTB ENCLAVE,** Telephone No. : 22580946, 22580947

**SERVICES PROVIDED**

**OPD SERVICES for CARDIOLOGY & GASTROENTEROLOGY**

**Registration** (Monday-Saturday) – 08.30 AM to 12.30 PM

| <b>Ground Floor<br/>(Deptt./Rooms)</b>            | <b>First Floor<br/>(Deptt./Rooms)</b> | <b>Second Floor<br/>(Deptt./Rooms)</b> | <b>Third Floor<br/>(Deptt./Rooms)</b>        |
|---|---------------------------------------|--|--|
| Reception/Registration                            | Endoscopy/Colonoscopy                 | TMT                                    | 30 Bedded Dialysis Centre<br>Round the Clock |
| Help Desk (1)                                     | HDU                                   | ECHO                                   |  |
| Cardiology Consultation<br>(3, 4, 5, 6)           | Cath-Lab                              |  |  |
| Gastroenterology Consultation<br>(6, 7, 8, 9, 10) |                                       |  |  |
| ECG (13)  |                                       |  |  |
| Injection Room (12)                               |                                       |  |  |
| Blood Collection Centre<br>(14, 15)               |                                       |  |  |
| Dietician (11)                                    |                                       |  |  |
| Pharmacy  |                                       |  |  |

## FACILITIES AVAILABLE

### 1. Non-Invasive Cardiology

- Cardiology Consultation
- ECG
- TMT
- ECHO
- Cath-Lab
- Holter
- Trop-T Test

### 2. Gastroenterology

- Consultation
- Upper GI Endoscopy
- Colonoscopy

### 3. Nephrology

- Dialysis – 30 Beds – Round the clock in 4 Shifts

## FACILITIES TO BE AVAILABLE AFTER MANPOWER IS SANCTIONED

- Cardiac Surgery
- Thoracic Surgery
- Vascular Surgery
- G.I. Surgery
- Uro Surgery
- Intensive Care
- Invasive Cardiology
- Renal Transplant
- Pulmonology
- Nephrology
- Clinical Haematology
- Rheumatology
- Endocrinology

## CHARGES

All Services are free of charge at present. User charges will be levied after full commissioning of the Hospital.

## INFRASTRUCTURE AVAILABLE

- 10 Modular OTs + 02 Non Modular OTs
- 50 ICU Beds
- 200 General Beds
- CSSD
- Blood Bank
- Laboratory
- Wellness Centre

- Medical Gas Pipeline System
- Liquid Oxygen Supply
- IT Infrastructure,
- CCTV System

#### **FACILITIES UNDER PROCESS**

- Kitchen
- Laundry
- Canteen

#### **FACILITIES PRESENTLY NOT AVAILABLE**

- Indoor Facility
- Emergency Services
- Radiology Services

#### **EXPECTATIONS FROM PATIENTS**

Smoking, Tobacco chewing and consumption of liquor are not allowed inside hospital premises. Wait patiently for your turn. Help keeping hospital and surroundings clean, co-operate with hospital staff and do not demand undue favours for best possible health care.

**DIRECTOR**